

ABSTRACT OF THE DISCLOSURE

A system and computer-based method for allowing a user to control the switching between a PSTN voice communication link between a user computer and a remote telephone and a VoIP voice communication link is disclosed. A soft-phone application
5 running on a user computer allows a user to suspend a phone call at the switch port of a server computer connected to an exchange and switch from a PSTN connection to a VoIP connection or vice versa.

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